

celebrating achievement staff awards

Categories & Criteria

Category

Criteria

excellence

We are looking for nominees in this category to demonstrate evidence of the following:

- Taking pride in their work and that of their team, striving for consistently high quality in everything they do
- Approaching everything they do with energy, passion and commitment, always striving to exceed expectations and go the 'extra mile'
- Demonstration of a 'can-do' attitude, evidence of looking for solutions to problems and embracing new, creative and innovative ways of doing things
- Learning from their mistakes, a commitment to always improving and continually asking themselves 'How could we do this better?'
- Acting as a positive role model for their customers and colleagues, demonstrating positivity, care and compassion throughout their work

aspiration

We are looking for nominees in this category to demonstrate evidence of the following:

- Ensuring that everyone they work with feels they have been listened to, treated as an individual and shown dignity, empathy and respect
- Always believes in people's potential and ability to grow, develop, change and defy expectations, stereotypes or stigma
- Recognising the part they play in contributing to the achievement of the organisation's goals and overall success
- Continually seeking opportunities to learn, develop, get better at what they do and sharing their learning with others
- Working with others to share, respect and celebrate their achievements together, big and small

partnership

We are looking for nominees in this category to demonstrate evidence of the following:

- Recognising, respecting and encourage customers' skills and abilities – recognising they are not only experts in their own lives but also have additional skills and expertise to contribute
- A commitment to providing and promoting opportunities all customers can use and to share this expertise – in their own support, with other customers or with the wider organisation
- Dedication to working as part of one-team with their colleagues, partners and customers, doing things with rather than to people
- Valuing everyone's contribution equally, recognising that everyone has something important to bring to the table
- Being inclusive, open to people from different backgrounds and with different ideas and perspectives, not assuming that they always know best

Trust

We are looking for nominees in this category to demonstrate evidence of the following:

- Being open and honest in their communications, doing what they say and not making promises they cannot keep
- Demonstrating personal integrity – doing what is right, not merely what is expected and not being afraid to speak up or challenge when something doesn't seem right
- Accountability for failure as well as success - admitting to mistakes, asking for help and trying to put things right
- Consistency and reliability – someone colleagues and customers can depend on
- Recognising that building trust requires time, effort and patience, by demonstrating consistency and transparency in the things they do, as well as what they say