

Asbestos management: internal audit summary

Look Ahead Care and Support | Tenant-facing publication draft | Source report issued 18 June 2026

What the audit examined

An independent internal audit reviewed Look Ahead's arrangements for identifying and managing asbestos risks, including surveys, re-inspections, information available to staff and contractors, training, and reporting to the Audit & Risk Committee (ARC) and Board. The audit was based on testing undertaken in April 2026. Its final report was scheduled for the ARC meeting on 20 August 2026.

Overall conclusion

Reasonable assurance was given for both the design and operation of controls. The auditors concluded that appropriate controls were in place to mitigate the risk of breaching asbestos management requirements. They confirmed that relevant asbestos information was available to staff and contractors before visits and major works, and that reported compliance figures checked against source data were accurate. Reasonable assurance is not a statement that every control operated perfectly: the audit identified improvements needed.

Findings and agreed response

Finding and priority	What Look Ahead agreed to do / target date
Re-inspection records - MEDIUM The audit identified three properties with asbestos-containing materials that were omitted from the re-inspection programme. Two were found in a sample of 20; management identified the third. The relevant re-inspections were around two months overdue at the time of the audit.	Correct the system date mapping, check that management surveys and dates are recorded correctly, and introduce checks when new records are added plus quarterly reconciliations. The report states that the mapping correction had been completed. Remaining actions were due by 31 July 2026.
Staff training - MEDIUM Seven of 30 enrolled staff had not completed asbestos awareness e-learning; four were past their completion deadline.	Configure automatic reporting of training gaps to managers and monitor completion and escalation. Target date: 30 September 2026.
Customer Contact Centre awareness - LOW A small staff survey found gaps in knowledge of the asbestos policy and whom to contact about suspected asbestos.	Complete e-learning and confirm staff awareness of the asbestos policy, retaining evidence. Target dates: 30 June / 1 July 2026.

Progress and publication status

The dates above are management's target dates in the June audit report, **not verified completion dates**. The report's statement that the date-mapping correction was completed is retained as reported at that time. The audit did not establish exposure to asbestos or harm to a resident.

About this version

This is a summary of the final internal audit report, prepared for tenants. Exact property identifiers, individual staff names, system configuration details, peer organisation comparisons and administrative appendices are omitted because they are unnecessary to explain the conclusions and actions and may disclose sensitive information. The assurance opinions, number and priority of recommendations, material findings and agreed responses are retained. The unabridged report remains Look Ahead's formal audit record; any request for further information should be assessed under its information access and withholding policy.