# about LOOK ANDEAC



# about us

We're proud to be a leading provider of specialist care, support and housing services for individuals with a diverse range of needs. Every year we support thousands of people, helping them to make choices, achieve goals and take control of their lives.

### **OUR EXPERIENCE**

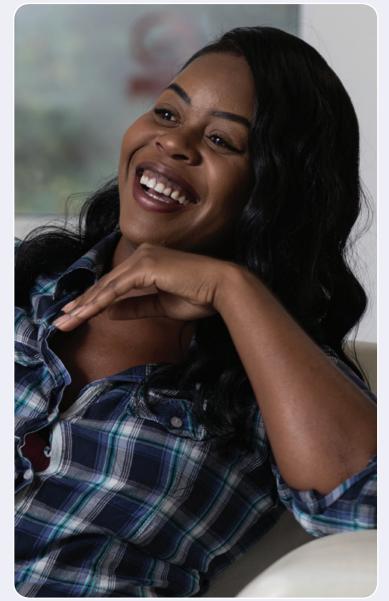
With over forty years in social care under our belt, we are experts by experience. We are a trusted partner of local authorities, CCGs and health trusts, **supporting 6500 people every year** with a wide range of needs, including:

- Mental health
- Learning disabilities
- Homelessness
- Young people and care leavers

We have particular expertise in supporting those with **multiple and complex needs** and work in partnership with the NHS and local agencies to deliver integrated health, housing and support services that meet local needs.

### **OUR SERVICES**

Today, we provide over 100 different care, support and housing services across 30 local authorities across London, the South East and Home Counties, including Kent, Berkshire, Hertfordshire and Buckinghamshire.



# **OUR PEOPLE**

Our team of more than **1000 staff** members have been recruited on the basis of their values, experience and positive attitude. We hold Investors in People Silver accreditation, and we are an accredited Institute of Learning and Management centre, demonstrating our commitment to training, developing and leading our people.

## **OUR PROPERTIES**

We own and manage over **2500 property units** across London and the South East.

Our mixed property portfolio combined with our development experience means we can offer bespoke property solutions that meet customer and commissioner needs. We are also in a position to source and/or develop high quality accommodation quickly due to our financial capital, expertise and networks.

# **OUR APPROACH**

With the right support, we know that our customers can realise their dreams and aspirations. By encouraging individuals to identify and develop their own unique skills and abilities, we can support them to bring about positive change in both their lives and the people around them.

Our services are designed and delivered in partnership between our staff and customers through our **co-produced** approach, and we work closely with customers, carers, families and commissioners to deliver the quality and outcomes that we know are so important.

ABOUT LOOK AHEAD



Whether it's working with someone to achieve a positive change or providing specialist care, Look Ahead's experienced and passionate teams are committed to delivering high quality services that support people to live independently in their local communities.

#### To find out more about Look Ahead, visit us online or contact us:

- www.lookahead.org.uk
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Approved Centre

Look Ahead Care and Support Ltd, a charitable housing association registered under the Co-operative and Community Benefit Societies Act 2014: No. 21004

Registered with the Homes and Communities Agency No. LH0013