# Data Protection and Privacy Policy

<mark>Janua</mark>ry 2016

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# Our mission

Working with people to make choices, achieve goals and take control of their lives through high quality care, support and housing.

**Our values** 

Excellence

Aspiration

Partnership

Trust

## lookahead.org.uk

Services we would be proud for our loved ones to receive

### DATA PROTECTION AND PRIVACY

The following comprises details of our privacy policy and how we use any personal data (as defined in the Data Protection Act) that you supply to us through this website.

Please read this complete Look Ahead Care and Support website privacy statement. By using this site, you consent to the data practices described in this statement.

#### Security of your personal information

We are registered under the Data Protection Act and will comply with this legislation, so any personal data which you supply to us will be used solely for the purpose indicated on the relevant section of the website. Please do not give us information if you do not want it stored. The nature of the data that we keep on record may include your name, email address, mailing address, telephone and fax number.

The information we hold about you is confidential and will only be disclosed outside Look Ahead Care and Support at your request or with your consent, to investigate or prevent fraud or if the law permits it or it is in the public interest. Your information will not be sold to any other company.

We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction. Inside the company, data is stored in password-controlled servers with restricted access.

#### Links to other websites

In some areas of this site we include links to other web sites. Note that we do not review the privacy practices of those sites, or guarantee the privacy of information you enter outside of our website.

#### Your responsibility

We would ask that you keep us informed (by email, telephone, or in writing) of any changes in your personal data so that we may have our records up to date at all times.

#### **Changes to this statement**

We will from time to time amend this Data Protection and Privacy Policy Statement and such amendments will be posted on the website.

#### **Contact information**

Look Ahead Care and Support welcomes your comments regarding this Statement of Privacy. Please contact us by e-mail if you have any comments.



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